



(KNOWLEDGE FOR DEVELOPMENT)

**KIBABII UNIVERSITY**

**(KIBU)**

**UNIVERSITY EXAMINATIONS**

**2022/2023 ACADEMIC YEAR**

**SPECIAL/SUPPLEMENTARY EXAMINATIONS**

**SECOND YEAR FIRST SEMESTER**

**FOR THE DEGREE IN**

**(INFORMATION TECHNOLOGY)**

**COURSE CODE: BIT 217**

**COURSE TITLE: PRINCIPLES OF MANAGEMENT**

**DATE: 31/07/2023**

**TIME: 2.00 PM. - 4.00 PM.**

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**INSTRUCTIONS**

**ANSWER QUESTIONS ONE AND ANY OTHER TWO.**

**QUESTION ONE (COMPULSORY) [30 MARKS]**

- (a) Explain any three constraints on a manager as he executes his functions [6 marks]
- (b) Explain why a manager should be entrepreneur [4 marks]
- (c) Compare and contrast management and leadership [4 marks]
- (d) Discuss why hiring persons with intelligence, energy and Integrity is good management practice. [6 marks]
- (e) Explain the need of learning principles of management for IT students [6 marks]
- (f) Discuss social engineering [4 marks]

**QUESTION TWO [20 MARKS]**

- (a) Discuss any three styles of leadership [6 marks]
- (b) Explain any four aspects good and effective communication [8 marks]
- (c) Discuss how communication affects leadership [6 marks]

**QUESTION THREE [20 MARKS]**

- (a) Differentiate between a group and team [2 marks]
- (b) Discuss any three leadership strategies that can affect teamwork in an organization [9 marks]
- (c) Discuss the stages in team formation [9 marks]

**QUESTION FOUR [20 MARKS]**

- (a) Discuss the role IT in an organization [8 marks]
- (b) With aid of diagram illustrate any five dimension of an organization culture [12 marks]

**QUESTION FIVE [20 MARKS]**

- (a) Why is it good to know demographic profile of an organization [5 marks]
- (b) As a manager discuss how you could ensure that you staff remain engaged [5 marks]
- (c) Discuss need organogram in organization [6 marks]
- (d) Explain the need of policies and procedures in organization [4 marks]