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# Relationship between Liquidity Management and Performance of Savings and Credit Cooperative Societies

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## **Abstract:**

*The purpose of the study was to determine the relationship between liquidity management and performance of savings and cooperative societies. The study was conducted through a cross – sectional, descriptive and correlational survey designs. Primary data collection was conducted using self-administered structured questionnaires. The study considered five (5) Matatu saving and Credit Cooperatives societies operating in Kitale town main stage with a total of 79 employees. The study concluded that there was a very strong positive significant relationship between liquidity management and performance of SACCOs. The study recommended that SACCOs management to ensure that specific loan processing and recovery period is observed to meet its obligations whenever they fall due in order to maintains adequate liquidity for its day-to-day operations. The study also recommended that SACCOs to provide regular training to its members before advancing loans to them. The study also recommended that SACCO's managements should be keen on improving its liquidity and strengthen liquidity management for their respective SACCOs to be competitive and investors get value for their money.*

**Keywords:** Finance, liquidity, management, receivables, savings credit cooperative societies, performance

## **1. Literature Review**

Financial performance is the most important indicator of the success of a business. The information about company performance, especially about profit, return on assets, and return on equity investment is useful in substantiating managerial decisions regarding potential changes in the financial resources that the company was able to control in the future. Financial performance has been the primary concern of business practitioners in all types of organizations since it has implications on the organization's health and ultimately its survival. Financial performance measures the extent to which a business generates a profit from the factors of production (Obara, 2013).

Kasim, Mutula and Antwi, (2015) observed that cash management practices have an influence on the financial performance of Small medium enterprises and thus there is need for finance managers to embrace efficient cash management practices as a strategy to improve their financial performance and survival in the uncertain business environment. Savings and Credit Cooperatives (SACCOs), are types of members owned Microfinance Institutions (MFIs), and are formed on assumption that members will save together and give loans to each other. The microfinance paradigms focus on reduction of poverty through improving access to finance and financial services. (Buwule, 2016)

In Europe, SACCOs have made a considerable contribution to the economic development especially among rural areas and are a major source of direct and indirect rural employment, a key factor in the current state of agricultural prosperity (Bogström, 2015). In India, co-operatives are unique as they were initiated and supported by common business needs and aspirations. They are basically welfare driven rather than profit-oriented and are legal institutions supported by the government. Despite all this, these Cooperatives are dogged by problems such as inadequate capital, poor member participation, absence of common brands, inadequate managerial skills, corruption, and frauds. This has engendered inefficiency and lack of competitiveness of these institutions (Siddaraju 2012).

In Africa, the first SACCO society was introduced in Ghana in 1959. Ghana's corporate sector was disintegrated similar to most less developed countries in terms of various firms using diverse approaches to deliver services to different clients. This caused the rise of informal and formal market divisions in the corporate sector. Disintegrations also signified that the segments of various markets faced with difficulties such as information that is poor, risk management, exorbitant transaction costs, funds mobilization, grants and capitalization differently (Steel, 1998).

In Malawi, the performance of the selected smallholder SACCOs was also influenced by organizational and management problems (FAO, 2012). Organizational problems gave rise to low levels of equity and debt capital, reliance on government funding, low levels of investment, and subsequent loss of members. Management problems were strongly

linked to low levels of education, lack of production and management skills training and weak marketing arrangements (FAO 2012). The forgoing case underscore, the fact that organization and saving and Credit Cooperatives and management problems was affected the financial performance of this institution. (Waweru, 2003).

The co-operative movement plays a vital role of pooling resources for investment and wealth creation contributing 43% of Kenya's gross domestic product (SASRA report, 2010). Financial performance of Kenya's SACCOs in terms of Return on assets has been varying yearly, for instance Return on assets at the beginning of 2008 was 5.30%. This increased to 7.43% in 2009. As at the year 2010, the returns on assets had increased to 10.05% which was followed by a decrease to 9.91% in 2011 and an upward trend to reach a high of 11.33% in 2012. The SACCO sub-sector recorded a general improved performance in total income driven mainly by loan interest income which increased to 33 billion in 2014 from Kshs 30.2 billion recorded in 2013 which was a percentage increase of 9.2 (SASRA, 2014).

Barus, Muturi & Kibati (2017) established that capital adequacy positively impacted financial performance of SACCOs in Kenya. However, Jansson (1997) established that capital adequacy ratio negatively influenced firm's profitability. Marwa & Aziakpono (2016) examined the link between efficiency and profitability amongst SACCOs in Tanzania. The study adopted correlational design. The study concluded that to have a viable performance in the sector there is need for development of a complete turnaround strategy geared towards enhancing SACCO performance.

Basley and Brigham (2015) described the cash management as the length of time taken from accessing a Credit facility until the collection of account receivable which impacts on working capital. Cash management include repayment period, Credit level, collateralized, cost of lending, interest, collection period and more others, Although the length of the cash management is an important measure of the efficiency of working capital management, the cash management influences organizational financial performance if the cash management is not well managed it can lead to poor financial management.

Lukorito et al (2014) reported that liquidity is significantly related with profitability, but when liquid assets are held entirely, they yield low interest or not at all. liquidity sources should be adequate in comparison to present and future needs and easily exchangeable to cash with minimal or no loss. The fund's manager of the financial entity should ensure that the level of liquidity is adequate since liquidity is an important indicator of financial stability in a SACCO society as it shows the SACCO's ability to meet obligations as they fall due (Kimathi, 2014).

### *1.1. Working Capital Management Theory*

The study was guided by Working Capital Management theory (WCM) which is based on the traditional models of the CM that is initiated by (Richards & Laughlin, 1980). The theory of working capital management contends that if working capital is managed accordingly then it would be expected that businesses would invest in working capital, finance working capital, monitor factors that influence working capital, manage cash, accounts receivable, inventory, accounts payable, the cash management (aggregative approach), and measure and analyze performance to ensure that the long term (fixed) assets are utilized effectively and efficiently Working capital management is said to be the life blood of a business.

Working capital signifies funds required for day-to-day operation of the firm. In financial literature, there exist two concepts of working capital namely: gross and net. Accordingly, gross concept working capital refers to current assets, cash, marketable securities, inventories of raw materials, work-in process, finished goods, receivables, and payables. According to net concept, working capital refers to the difference between current assets and current liabilities. Ordinarily, working capital can be classified into fixed or permanent and variable or fluctuating parts. It is a great measure to know that how fine a corporation is organizing its working capital. Nobanee, Abdullatiff and Alhajjar, 2011 on the other hand shortening the cash management could harm the firm's operations and reduce profitability. This could happen when taking actions to deal with the inventory Management period, a firm could face inventory shortages; when reducing the receivable collection period, a firm could lose its good Credit customers which in turn lead to poor performance.

## **2. Methodology**

The study was conducted through a cross – sectional, descriptive and correlational survey designs using both quantitative and qualitative research approaches. Combining the two methods pays off in improved instrumentation for all data collection approaches and in sharpening the evaluator understandings of findings, (Patton, 2002). Cross-sectional research design helped the researcher to collect data of both independent variable and dependent variable at one time in moment across the respondents and then compare how they relate. Descriptive survey research design helped the researcher to obtain important information concerning the status of phenomena and in drawing a general conclusion where necessary from the facts that was discovered. According to Role (2013), descriptive survey is a method of collecting information by interviewing or administering a questionnaire to a sample of individual's respondents. Correlational research design helped the researcher to determine whether there is any significant relationship the independent and dependent variables (Kothari, 2011).

### *2.1. Sample Size and Sampling Techniques*

According to Ken (2004), target population is total group of individuals from which the sample might be drawn. The study considered five (5) Matatu saving and Credit Cooperatives societies operating from Kitale town main stage but who were performing dismally for the last three (3) years between 2018-2020. They included board members, cashiers, marketers, bringing the target population to 79 workers. According to Sekarani (2000) in dealing with a small population the researcher can use a census method to get a clear picture.

Names of Credit and Saving Cooperative Societies	Employees	Sampling Technique
1.Matisi SACCO	13	Census
2.Town service SACCO	14	Census
3 Kape SACCO	19	Census
4.Kiminini SACCO	18	Census
5.Maili saba SACCO	15	Census
Total	79	

Table 1: Sample Size and Sampling Technique  
Source: Trans Nzoia County Cooperative Office (2020)

## 2.2. Data Collection Methods and Instruments

The researcher used a self-administered questionnaire as an instrument which was developed based on the study objectives. Mugenda & Mugenda, (2003) recommended the use of multiple instruments to provide a wealth of data that meets the objectives of the study and enhance the extent to which the study findings can be trusted and generalizations made from them.

The responses were measured using mean and standard deviation on a 5 Likert scale. Strongly agree = 5 (very high mean) with mean range of 4.20-5.00, agree = 4 (high mean) with a mean range of 3.40-4.19, Not sure = 3 (average mean) with mean range of 2.60-3.39, disagree = 2 (low mean) with a mean range of 1.80-2.59 and strongly disagree = 1 (very low mean) with mean range of 1.00-1.79. The objective questions were guided by five-point Likert scale.

Questionnaire Scale	Value	Mean Range	Interpretation
Strongly Agree	5	4.20 - 5.00	Very high
Agree	4	3.40 - 4.19	High
Not Sure	3	2.60 - 3.39	Average
Disagree	2	1.80 - 1.00	Low

Table 2: Likert Scale

## 2.3. Validity and Reliability of the Instrument

According to Heale & Twycross (2015), an instrument is valid if it measures what it was intended to measure and covers all research issues both in terms of content and detail. Validity of the instruments was achieved by ensuring that questions or items in the research instrument was in line with the study objectives. To test the validity of the research instrument, the researcher used the expert judgment of the experts for checking the items in terms of relevance, clarity, and ambiguity.

## 2.4. Reliability of Instruments

The extent to which research instrument gives consistent results, consistently after repeated trials of whatever it is measuring under identical conditions is termed as reliability of that instrument Mugenda and Mugenda (2003). The index that indicates the degree of internal consistency is called Cronbach's Alpha coefficient whereby the minimum recommended value is 0.7 and above as emphasized by Cronbach (1951). The reliability test results for the instrument were reliable with a coefficient value of 0.886, which is above the recommended value of 0.7.

## 3. Results and Discussion

The study sought respondents' information on demographics in terms of respondents' sex, age group in terms of years, work experience, and level of education. These were all presented using frequency distributions. The results are presented in table 1.

Characteristics	Category	Frequency	Percent (%)
Sex	Male	32	64.0
	Female	18	36.0
Age Group	21-30	33	66.0
	31-40	14	28.0
	41-50	3	6.0
Working experience	Less than 2 years	29	58.0
	3-5 years	15	30.0
	6-9 years	3	6.0
	10 years and above	3	6.0
Level of Education	Secondary	29	58.0
	Training/vocational	14	28.0
	University degree and above	7	14.0

Table 3: Background Information of the Respondents

### 3.1. Respondents Sex

The findings in Table 3 revealed that majority 32(64.0 %) of respondents were males and 18(36.0%) were females. This could be attributed to the phenomena that males unlike females are SACCO's members. This is because more males are working in transport industry than females.

### 3.2. Respondents Age

The findings showed that majority 33 (66.0%) of respondents were in age category of 21-30 years and very few 3(6.0%) were above 40 years. This suggests that younger community members were joining the SACCOS and that is because they have higher chances of getting jobs in SACCOS than old people.

### 3.3. Working Experience

The majority 44 (88.0%) respondents had been SACCOS members for less than 5 years and few 6 (12.0%) have been SACCOS members for more than 5 years. This suggests that majority of SACCOS' respondents are relatively new members because SACCOS have not been in operation for long period.

### 3.4. Level of Education

In reference to the section to the education levels, more than half 29 (58.0%) were secondary graduates and only 7 (14.0%) of the respondents were university graduates. This implies that majority of employees in SACCOS attained secondary level of education and above while few were university graduates.

#### 3.4.1. Relationship between Liquidity Management and Performance of SACCOS

The objective of the study was to establish the relationship between liquidity management and performance of SACCOS. The researcher used Pearson correlation to find out the strength of the relationship and the results are presented in the Table 4

Liquidity Management	Performance of SACCOS	
	Pearson Correlation	.884**
	Sig. (2-tailed)	.000
	N	50

\*\* . Correlation is significant at the 0.01 level (2-tailed).

Table 4: Relationship between liquidity management and Performance of SACCOS

The results of Pearson correlation on the relationship between liquidity management and performance of SACCOS show a very strong positive significant relationship ( $r=0.884^{**}$ ,  $P=0.000<0.05$ ) as per Creswell (2015) who indicated that  $r=0.00 - 0.199$  (very low correlation),  $0.20 - 0.399$  (low correlation),  $0.40 - 0.599$  (average/medium correlation),  $0.60 - 0.799$  (high correlation),  $0.80 - 1.00$  (very high). The results implied that when there is low liquidity management there is poor performance of the SACCOS.

The findings are supported by Raheem and Ali Malik (2013) who stated that cash management is having a significant influence on financial performance and it has association with both return on assets and equity indicating that the lesser the cash management greater would be poor financial performance measured through return on assets and equity. Hence the receivable collection period must be reduced along with the extension of payment period to increase the financial performance of SACCOS.

The study also conducted a regression analysis between liquidity management and performance of SACCOS. The results are shown in the Table 1.5

Coefficients <sup>a</sup>						
Model		Unstandardized Coefficients		Standardized Coefficients	T	Sig.
		B	Std. Error	Beta		
1	(Constant)	0.325	0.158		2.057	0.045
	Account payables	0.341	0.047	0.493	7.206	0
	Account receivables	0.582	0.057	0.695	10.16	0
a. Dependent Variable: Dependent variable						
Model	R	R Square	Adjusted R Square	Std. Error of the Estimate		
1	.884 <sup>a</sup>	0.782	0.772	0.21431		

Table 5: Regression Analysis on Liquidity Management and Performance of SACCOS

The study found a very strong positive significant relationship between liquidity management and performance of SACCOS with ( $r=0.884^{**}$ ,  $P=0.000<0.05$ ) as per Creswell (2015) who indicated that  $r=0.00 - 0.199$  (very low correlation),  $0.20 - 0.399$  (low correlation),  $0.40 - 0.599$  (average/medium correlation),  $0.60 - 0.799$  (high correlation),  $0.80 - 1.00$  (very high). This implied that when there is low liquidity management there will also be poor performance of the SACCOS

#### 4. Conclusion

The study concluded that there was in a very strong positive significant relationship between liquidity management and performance of SACCOs. Therefore, poor liquidity management could harm the firm's operations and reduce profitability.

#### 5. Recommendations

The SACCOs management to ensure that specific loan processing period to meet obligations whenever they fall due in order to maintains adequate liquidity for its day-to-day operations are maintained and to provides regular training before advancing the loans. The study also recommends that SACCO's managements should be keen on improving its liquidity and strengthen liquidity processing for their respective SACCOs to be competitive and investors get value for their money.

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