



## KIBABII UNIVERSITY

# UNIVERSITY EXAMINATION **ACADEMIC YEAR 2022/2023**

# FIRST YEAR FIRST SEMESTER EXAMINATIONS

# DIPLOMA IN BUSINESS MANAGEMENT

COURSE CODE: DPS 102

**COURSE TITLE: SUPPLY CHAIN MANAGEMENT** 

DATE: 12<sup>th</sup> April 2023

TIME: 9:00-11:00pm DURATION: 2 HOURS

## INSTRUCTIONS TO CANDIDATES

Answer ALL Questions in Section (A) and any other TWO (2) Questions in Section (B)

KIBU observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages, Please Turn Over.



## SECTION A (30 MARKS) ANSWER ALL QUESTIONS

### **QUESTION ONE**

- a) Define the following supply chain concepts giving relevant examples
  - (i) Value Chain Analysis (4 marks)
  - (ii) Total Quality Management (TQM) (3 marks)
  - (iii) Business Process Re-engineering (3 marks)
- b) Discuss the concept of Logistics Management (10 marks)
- c) Discuss the origin of Supply Chain Management (10 marks)

#### SECTION B (40 MARKS) ANSWER ANY TWO QUESTIONS

#### **QUESTION TWO**

- a) Explain the three levels of strategy in an organization (10 marks)
- b) Describe the main stages/steps that are involved in procuring/acquiring goods, works and services from prospective suppliers (10 marks)

#### **OUESTION THREE**

- a) One method of organizing the supply chain function is by materials management. Highlight the advantages of this supply chain structure (10 marks)
- b) An organization has opted to use Just-in-Time(J.I.T) technique in its production control activities, Explain the benefits the organization will get from this policy (10 marks)

#### **QUESTION FOUR**

- a) Explain the essential characteristics of a good coding system (10 marks)
- b) Explain the ways in which supply chain can add value in the organization (10 marks)

#### **QUESTION FIVE**

- a) Explain FIVE advantages to an organization of using Materials Requirement Planning (MRP) technique in managing inventory (10 marks)
- b) State and explain the dimensions of quality (10 marks)

