

KIBABII UNIVERSITY



UNIVERSITY EXAMINATIONS

MAIN EXAMINATIONS

2020/2021 ACADEMIC YEAR

THIRD YEAR FIRST SEMESTER

FOR THE DEGREE OF BACHELOR OF COMMERCE

COURSE CODE: BCO 321

COURSE TITLE: BUSINESS RESEARCH METHODS

DATE: 06/08/2021

TIME: 9.00AM-11.00AM

INSTRUCTIONS TO CANDIDATES

- 1) Answer Question **ONE**(Compulsory) and **ANY OTHER TWO** Questions
 - 2) Candidates must hand in their answer booklets to the invigilator while in the examination room
 - 3) Credit is given for legibility, clarity and use of relevant examples
 - 4) Question **ONE** is **30 marks** while Questions **2-5** carry **20 marks** each
 - 5) Clearly write your **Registration Number** on each answer sheet used
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TIME: 2 Hours

KIBU observes **ZERO** tolerance to examination cheating

QUESTION 1: (30 MARKS)

CASE STUDY

A researcher is interested in how university students in Kibabii University create and maintain their social hierarchy through their daily patterns of interaction: for example, how they reinforce, demonstrate, and/or challenge notions of popularity in their university and social cliques. As a newly graduated student, the researcher has hired you to assist him in identifying the problem that requires investigation that is connected to the students at Kibabii University.

Required:

- a i. Formulate the research topic from the above identified problem and explain the variables (5 marks)
 - ii. Explain the primary purposes of the research topic identified in (i) (5 marks)
 - b i. The researcher needs you to classify the research topic in (i) and briefly describe how it is applied as a phenomenon of interest? (5 marks)
 - ii. Describe the steps in research problem formulation process (5 marks)
 - c i. Select an appropriate research design that can be applied to investigate the above stated problem, giving reasons for your choice (5 marks)
 - ii. If the identified research topic is appropriate for focus group discussion, explain how you would organize such a group (5 marks)
- Q2 a. Describe secondary data? What are their advantages and limitations? (10 marks)
- b. Explain the type of errors that research design attempts to minimize? (10 marks)
- Q3 a. Identify and discuss FIVE types of threats to reliability and validity and explain how they can be reduced (10 marks)
- b. Discuss the importance of literature review in Business Research (10 marks)
- Q4 a. Describe FIVE steps involved in the sampling procedure (10 marks)
- b. Discuss the basic components of Business Research proposal (10 marks)

- Q5 a. Discuss the four levels of measurements used in data analysis. Giving example of each; what are the advantages of each type? (10 marks)
- b. Explain why a sample survey is preferred to a census survey? (10 marks)