



(Knowledge for Development)

KIBABII UNIVERSITY

UNIVERSITY EXAMINATIONS

**2020/2021 ACADEMIC YEAR
THIRD YEAR SECOND SEMESTER**

SPECIAL/SUPPLEMENTARY EXAMINATION

**FOR THE DEGREE OF BACHELOR OF JOURNALISM AND
MASS COMMUNICATION**

COURSE CODE: JMC 322

COURSE TITLE: CONFLICT RESOLUTION AND MEDIATION

DATE: 18TH JANUARY, 2022

TIME: 11.00AM - 1.00PM

INSTRUCTION TO CANDIDATES

Answer Question **ONE** and any other **TWO** Questions.

TIME: 2 Hours

This Paper Consists of 2 Printed Pages. Please Turn Over. ►

KIBU observes **ZERO** tolerance to examination cheating.

QUESTION ONE - COMPULSORY (30 MARKS)

- i. Explain in detail what you understand by the following concepts:
 - a) Conflict (3 marks)
 - b) Issues in conflict (4 marks)
 - c) Conflict Transformation (3 marks)
- ii. Discuss the positive and implications of conflicts. (8 marks)
- iii. Identify and discuss the causes of recurrent ethnic conflicts and violence in Kenya. (12 marks)

QUESTION TWO (20 MARKS)

- i. Explain what you understand by the following:
 - a) Values-based conflicts (3 marks)
 - b) Resources-based conflicts (3 marks)
 - c) Needs-based conflicts (3 marks)
- ii. With adequate examples, discuss the following levels of conflict: (11 marks)
 - a) Intra-Personal Conflict
 - b) Inter-Personal Conflict
 - c) Intra-Group Conflict
 - d) Inter-Group Conflict

QUESTION THREE (20 MARKS)

Examine the two theories of needs as proposed by Max Neef and Maslow.

QUESTION FOUR (20 MARKS)

Explain the relationship between forced migration and conflict.

QUESTION FIVE (20 MARKS)

Describe the main stages of the mediation process towards the realization of peace.

QUESTION SIX (20 MARKS)

Assess the contribution of negotiation in the maintenance of peace in any work place dispute.

QUESTION SEVEN (20 MARKS)

Discuss the relationship between conflict and trauma.