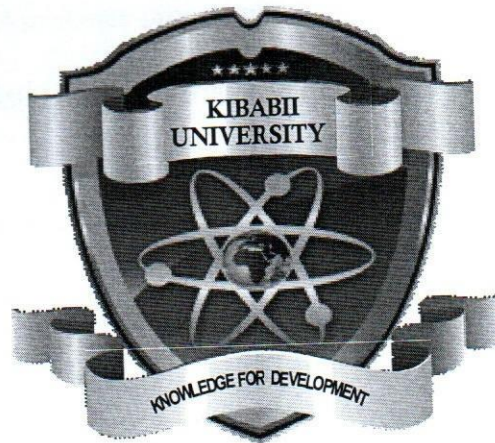


KIBABII UNIVERSITY



UNIVERSITY EXAMINATIONS

**2021/2022 ACADEMIC YEAR
SECOND YEAR FIRST SEMESTER
SPECIAL/SUPPLEMENTARY EXAMINATION**

**FOR THE DIPLOMA OF BUSINESS MANAGEMENT
COURSE CODE: DHR 102
COURSE TITLE: INDUSTRIAL AND LABOUR
RELATIONS**

DATE: 15/07/2022

TIME: 8.00AM – 10.00AM

INSTRUCTION TO CANDIDATES

- 1) The paper contains **FIVE** questions
- 2) Attempt **THREE** questions
- 3) Question **ONE** is Compulsory

TIME: 2 Hours

KIBU observes ZERO tolerance to examination cheating

QUESTION ONE

- a) Discuss Two employee Assistance programmes (10 Marks)
- b) Examine five characteristics of industrial relations and labour activities in Kenya today (10 Marks)
- c) Explain in detail the post-independent period of industrial relations in kenya (10 marks)

QUESTION TWO

List and discuss five laws that were promulgated in 2007 as a breakthrough in the field of industrial relations in kenya (20 Marks)

QUESTION THREE

Explain five reasons why collective bargaining agreements collapse (20 marks)

QUESTION FOUR

Many employers believe that the future of trade unions is fast diminishing. And the future looks bleak for the employees. Discuss. (20 marks)

QUESTION FIVE

Parties to any negotiations in any industrial relations depends on a number of factors either to collapse or succeed. As an expert enumerate four such factors that must be considered in industrial relations. (20 marks)