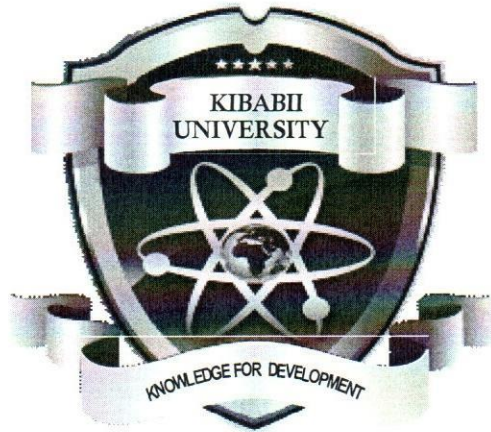




**KIBABII UNIVERSITY**



**UNIVERSITY EXAMINATIONS**

**SPECIAL/SUPPLEMENTARY EXAMINATION**

**2021/2022 ACADEMIC YEAR**

**FIRST YEAR FIRST SEMESTER**

**FOR THE CERTIFICATE OF BUSINESS MANAGEMENT**

**COURSE CODE: CBA 100**

**COURSE TITLE: ELEMENTS OF MANAGEMENT**

**DATE: 27/07/2022**

**TIME: 11.00AM – 1.00PM**

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**INSTRUCTIONS TO CANDIDATES**

**ANSWER QUESTION ONE (COMPULSORY) AND ANY OTHER TWO  
QUESTIONS**

**QUESTION ONE (30 marks)**

- a) Define Management and state its importance to an organisation (6mks)
- b) Briefly state the major contributions of Friedrich Taylor to management (5mks)
- c) Highlight the major contributions of Henry Fayol to the field of management clearly citing his principles (14mks)
- d) State and explain the current trends in management today (5mks)

**SECTION B (CHOOSE ANY TWO QUESTIONS)**

**QUESTION TWO**

- a) Discuss in brief the contributions of Chester Barnad in the development of the social systems Theory of management (10mks)
- b) Briefly state the different management levels present in an organisation clearly stating their different roles (10mks)

**QUESTION THREE**

- a) Is management an art or a science? Support your answer with relevant information (10mks)
- b) Highlight and explain the four roles of management (10mks)

**QUESTION FOUR**

- a) Managers need not only technical but also human skills, discuss this in relation to the Hawthorne studies by Elton Mayo (10mks)
- b) State and explain the major management functions (10mks)

**QUESTION FIVE**

- a) Explain the objectives of management in an organisation (10mks)
- b) State and explain some of the challenges experienced by management in their day to day operations (10mks)