



(Knowledge for Development)

KIBABII UNIVERSITY

UNIVERSITY EXAMINATIONS 2020/2021 ACADEMIC YEAR

FOURTH YEAR 2ND SEMESTER SPECIAL/SUPPLEMENTARY EXAMINATIONS

**FOR THE DEGREE OF BACHELOR OF SCIENCE AGRICULTURE AND
BIOTECHNOLOGY**

COURSE CODE: SAB 484

COURSE TITLE: ORGANIZATION MANAGEMENT AND PUBLIC
ADMINISTRATION

DATE: 20TH JANUARY 2022

TIME: 2 – 4 PM

INSTRUCTIONS TO CANDIDATES

Answer Question ONE and any other TWO Questions.

TIME: 2 Hours

This paper consists of 2 printed pages. Please Turn Over



KIBU observes ZERO tolerance to examination cheating

1(a) Distinguish between the following terms;

(i) An act and a policy as applied in organizational management (4 marks)

(ii) Service delivery charter and performance contract. (4 marks)

(iii) Capacity building and strategic planning (4 marks)

(iv) Public ethics and performance standards (4 marks)

(b) State five human resource-related challenges that affect performance of Parastatals in Kenya (10marks)

2(a). State and explain seven principals of management (14marks)

(b). Using Kenya's agricultural sector outline the importance of public administration (10marks)

3(a) Outline the importance of quality performance assurance in performance of organizations. (10marks).

(b)If employed as the county agriculture officer, explain five factors that will help you to design a service delivery charter for the agricultural sector. (10marks).

4(a) Distinguish between government procedures and Corporate Governance (4 marks)

(b) Identify and explain eight challenges of corporate governance in Kenya (16 marks)

5). Assuming that you have been newly appointed as the quality assurance officer of an agricultural organization, identify ten performance challenges that you anticipate (20marks)