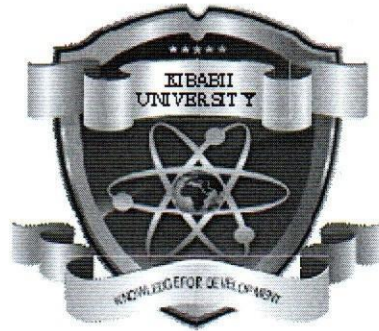


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KIBABII UNIVERSITY

MAIN CAMPUS

UNIVERSITY EXAMINATIONS

SECOND YEAR

SPECIAL/SUPPLEMENTARY EXAMINATIONS

FOR THE BACHELORS

IN

CRIMINOLOGY & SOCIAL WORK

COURSE CODE: SCR 222

COURSE TITLE: ORGANIZATIONAL BEHAVIOUR

DATE: 27TH/JULY/2022

TIME: 8AM-10AM

INSTRUCTIONS TO CANDIDATES

Answer question one (compulsory) and any other two questions

TIME: 2 Hours

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Kibabii University observes ZERO tolerance to
examination cheating

QUESTION ONE

- a) (i) Define organization behavior 2 Marks
(ii) Explain the Maslow theory in brief 4 Marks
- b) Define leadership and briefly explain any three styles of leadership 8 Marks
- c) What are some problems in trying to implement a behavioral self-management program? How can managers attempt to overcome these problems? 6 Marks
- d) 'Engaged and empowered employees have an average a 51% higher productivity rate'. Do you agree? Explain. 5 Marks
- e) Discuss the benefits that accrue when an organization has a good understanding of employees 5 Marks

QUESTION TWO

- a) The success of an organisation may be dependent on limiting the potential for deviant behaviour, and if necessary reacting to deviant behaviour in a possible way. Discuss. 10 Marks
- b) What do ethics, crime and criminal justice say about ethical naturalism. 10 Marks

QUESTION THREE

- a) Discuss the following:
 - (i) Motivation 5 Marks
 - (ii) Behaviour modification 5 Marks
 - (iii) Employee stress 5 Marks
- (b) (i) Define politics, how does politics differ from power 3 Marks
(ii) Why is it important to understand political behaviour in organizations? 2 Marks

QUESTION FOUR

In today's work environment should a company try to establish a culture that focuses heavily on employee satisfaction and wellbeing? What are benefits and detriments of doing so? 20 Marks

QUESTION FIVE

- (a) How can equity theory explain why a person who receives a high salary might be dissatisfied with their pay? 5 Marks
- (b) Explain steps that an organization can take to increase the motivational force for high levels of performance 15 Marks