



(Knowledge for Development)

**KIBABII UNIVERSITY
(KIBU)**

MAIN CAMPUS

UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

SPECIAL/SUPPLEMENTARY EXAMINATION

SECOND YEAR FIRST SEMESTER EXAMINATION

**FOR THE DEGREE OF BACHELORS OF SCIENCE IN
(INFORMATION TECHNOLOGY)**

COURSE CODE: BIT 217
**COURSE TITLE: PRINCIPLES AND PRACTICES OF IT
MANAGEMENT**

DATE: 22/07/2022 TIME: 11.00 A.M. – 1.00 P.M. 2HRS

**INSTRUCTIONS TO CANDIDATES:
ANSWER QUESTIONS ONE AND ANY OTHER TWO.**

Paper Consists of 2 Printed Pages. Please Turn Over ➔
Page 1 of 2

QUESTION ONE (COMPULSORY) [30 MARKS]

- (a) Differentiate between a manager and leader [4 marks]
- (b) List at four reasons where you have to learn Principles of management [4 Marks]
- (c) Explain the communication process [4 marks]
- (d) Differentiate between intrinsic and extrinsic motivation [4 marks]
- (e) As a manager did you think the welfare of your members should be your concern [4 marks]
- (f) Discuss the statement there no need of an entrepreneurial attitude in management [4marks]
- (g) Discuss transformational leadership [6 marks]

QUESTION TWO [20 MARKS]

Discuss any four ways in which you could use ICT to enhance management

QUESTION THREE [20 MARKS]

Discuss the four Function of management

QUESTION FOUR [20 MARKS]

Discuss any FIVE leadership styles

QUESTION FIVE [20 MARKS]

- (a) As the New CEO of Kibabii University, you realise the staff appeared lethargic and disengaged from their daily activities strategies that you adopt to ensure the staff members are fully engaged, [10 marks]
- (b) Discuss environment constrain on manager [10 marks]