



**KIBABII UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**2020/2021 ACADEMIC YEAR**

**SECOND YEAR SECOND SEMESTER**

**SPECIAL/SUPPLEMENTARY EXAMINATION**

**FOR THE DEGREE OF BACHELOR OF EDUCATION ARTS**

**COURSE CODE: GAC 221**

**COURSE TITLE: COMMUNICATION IN GUIDANCE AND COUNSELLING**

**DATE: 18-01-2022**

**TIME: 2.00-4.00PM**

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**INSTRUCTIONS TO CANDIDATES**

Answer Question One in and Any other TWO (2) Questions

TIME: 2 Hours

This Paper Consists of 2 Printed Pages. Please Turn Over.



**QUESTION ONE**

- a) Explain five characteristics of an effective communicator. (10mks)
- b) Using relevant examples, Discuss how gestures can be used as a way of communication. (10mks)
- c) How does communication affect behaviour. (10mks)

**QUESTION TWO**

- a) What is interpersonal communication? (10mks)
- b) Using relevant examples distinguish between formal and in-formal communication (10mks)

**QUESTION THREE**

- a) Explain ways in which communication would be used in modeling. (8mks)
- b) Discuss how you will use empathy in your interactions with the client. (10mks)

**QUESTION FOUR**

- a) Give the circumstances under which you will consider cultural diversity in communication (10mks)
- b) Explain the advantages of written communication. (10mks)

**QUESTION FIVE**

- a) Identify and explain at least five eye accessing cues that are commonly used in counseling. (10mks)
- b) Discuss how entertainment can influence behaviour. (10mk)