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# KIBABII UNIVERSITY



KENYA UNIVERSITIES STAFF UNION  
25 AUG 2021  
KIBABII UNIVERSITY BRANCH  
P. O. Box 1699-50200, BUNGOMA

## UNIVERSITY EXAMINATIONS

### 2021/2022 ACADEMIC YEAR FIRST YEAR SECOND SEMESTER MAIN EXAMINATION

**FOR THE DIPLOMA OF BUSINESS MANAGEMENT**  
**COURSE CODE: DBA 100**  
**COURSE TITLE: ORGANISATION THEORY**

**DATE: 18/05/2022**

**TIME: 9.00AM – 11.00AM**

#### INSTRUCTION TO CANDIDATES

- 1) The paper contains FIVE questions
- 2) Attempt THREE questions
- 3) Question ONE is Compulsory

TIME: 2 Hours

KIBU observes ZERO tolerance to examination cheating

Balali

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### QUESTION ONE

- a) Briefly highlight and explain the different organisations that you know (6 marks)
- b) Write small notes on the following terms as used in organizational theory (10 marks)
  - i) Organizational culture
  - ii) Organizational structure
  - iii) Incentive
  - iv) Work place stress
  - v) Command group
- c) Briefly highlight the four metaphors of organizational politics (10 marks)
- d) state and explain the major consequences of organizational stress at workplace (4 marks)

### QUESTION TWO

- a) Organizational culture is a crucial factor in organizational theory, state and explain the various types of cultures available in organizations (10 marks)
- b) Organizational leadership plays a major role in attainment of organizational goals, briefly state and explain the various leadership styles you know (10 marks)

### QUESTION THREE

- a) By using a diagram Explain the Abraham Maslow's theory of needs and motivation (10 marks)
- b) Briefly explain the organizational learning theory (10 marks)

### QUESTION FOUR

- a) State and explain the various organizational groups that you know (10 marks)
- b) Stress is defined in terms of its physical and physiological effects on a person, and can be a mental, physical, or emotional strain, discuss the various categories of stress that you know (10 marks)

### **QUESTION FIVE**

- a) State and explain the main components of organizational behaviour (10 marks)
- b) State and explain the various organizational structures that you know (10 marks)