



KIBABII UNIVERSITY

UNIVERSITY EXAMINATIONS

2020/2021 ACADEMIC YEAR

FIRST YEAR SECOND SEMESTER

SPECIAL/ SUPPLEMENTARY EXAMINATION

FOR THE DEGREE OF BACHELOR OF CRIMINOLOGY AND SOCIAL WORK

COURSE CODE: PSY100

COURSE TITLE: INTRODUCTION TO PSYCHOLOGY

DATE: 29/09/2021

TIME: 2:00 – 4:00 pm

INSTRUCTIONS TO CANDIDATES

Answer Question One in and Any other TWO (2) Questions

TIME: 2 Hours

This Paper Consists of 2 Printed Pages. Please Turn Over.

QUESTION ONE

- a) What is the importance of acquiring knowledge on Psychology? (2mks)
- b) Using relevant examples discuss the research methods applied in criminology and social work? (10mks)
- c) Explain how an individual's world can influence decision making (8mks)
- d) Distinguish between the following powers:
 - i) Multidimensional (2mks)
 - ii) Expert (2mks)
 - iii) Legitimate (2mks)
 - iv) Referent (2mks)
 - v) Coercive (2mks)

QUESTION TWO

- a) Highlight and explain the benefits of sociology to personal growth (10mks)
- b) Conflicts are normal in society. Discuss (10mks)

QUESTION THREE

- a) How does identity crisis influence productivity of an employee (10mks)
- b) Discuss why it is important for people to work in groups in an organization (10mks)

QUESTION FOUR

- a) State the second stage of group formation and explain its impact on the organization (10mks)
- b) Discuss the role norms in an organization (10mks)

QUESTION FIVE

- a) Define prejudice (4mks)
- b) Describe the origin of prejudice and its salient aspects (10mks)