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**KIBABII UNIVERSITY
(KIBU)**

MAIN EXAM

UNIVERSITY EXAMINATIONS

2021/2022 ACADEMIC YEAR

SECOND YEAR SECOND SEMESTER EXAMINATIONS

FOR THE BACHELOR

OF

CRIMINOLOGY

COURSE CODE: SCR 222

COURSE TITLE: ORGANIZATIONAL BEHAVIOUR

DATE: 10th May 2022

TIME: 2-4PM

INSTRUCTIONS TO CANDIDATES

Answer the question out of 30 marks (compulsory) and any other two questions

TIME: 3 Hours

KIBU observes ZERO tolerance to examination cheating

QUESTION ONE

- a) (i) Define organization behavior (2 MARKS)
(ii) Explain the Maslow theory in brief (4 MARKS)
- b) Define leadership and briefly explain any three styles of leadership (8 MARKS)
- c) What are some problems in trying to implement a behavioural self management program? How can managers attempt to overcome these problems? (6 MARKS)
- d) 'Engaged and empowered employees have an average a 51% higher productivity rate'. Do you agree? Explain. (5 MARKS)
- e) Discuss the benefits that accrue when an organization has a good understanding of employees (5 MARKS)

QUESTION TWO

- a) The success of an organisation may be dependent on limiting the potential for deviant behaviour, and if necessary reacting to deviant behaviour in a possible way. Discuss (10 MARKS)
- b) What do ethics, crime and criminal justice say about ethical naturalism (10 MARKS)

QUESTION THREE

- a) Discuss the following:
- (i) Motivation (5 MARKS)
- (ii) Behaviour modification (5 MARKS)
- (iii) Employee stress (5 MARKS)
- (b) (i) Define politics, how does politics differ from power (3 MARKS)
- (ii) Why is it important to understand political behaviour in organizations? (2 MARKS)

QUESTION FOUR

In today's work environment should a company try to establish a culture that focuses heavily on employee satisfaction and wellbeing? What are benefits and detriments of doing so? (20 MARKS)

QUESTION FIVE

- (a) How can equity theory explain why a person who receives a high salary might be dissatisfied with their pay? (5 MARKS)
- (b) Explain steps that an organization can take to increase the motivational force for high levels of performance (15 MARKS)