



KIBABII UNIVERSITY



UNIVERSITY EXAMINATIONS

MAIN EXAMINATIONS

2020/2021 ACADEMIC YEAR

FIRST YEAR FIRST SEMESTER

FOR THE DIPLOMA IN BUSINESS ADMINISTRATION

COURSE CODE: DIB 101

COURSE TITLE: PRINCIPLES OF MANAGEMENT

DATE: 13/07/2021

TIME: 2.00PM-4.00PM

INSTRUCTIONS TO CANDIDATES

- 1) Answer Question **ONE**(Compulsory) and **ANY OTHER TWO** Questions
 - 2) Candidates must hand in their answer booklets to the invigilator while in the examination room
 - 3) Credit is given for legibility, clarity and use of relevant examples
 - 4) Question **ONE** is **30 marks** while Questions **2-5** carry **20 marks** each
 - 5) Clearly write your **Registration Number** on each answer sheet used
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TIME: 2 Hours

KIBU observes ZERO tolerance to examination cheating

SECTION A (COMPULSORY)

QUESTION ONE (30 marks)

- a) Define Management and state its importance to an organization (4mks)
- b) Briefly state the major contributions of Friedrich Taylor to management (4mks)
- c) Highlight the major contributions of Henry Fayol to the field of management clearly citing his principles (12mks)
- d) State and explain the current trends in management today (5mks)
- e) Elucidate on the difference between a leader and a manager (5mks)

SECTION B (CHOOSE ANY TWO QUESTIONS)

QUESTION TWO

- a) Discuss in brief the contributions of Chester Barnad in the development of the social systems Theory of management (10mks)
- b) Briefly state the different management levels present in an organisation clearly stating their different roles (10mks)

QUESTION THREE

- a) Is management an art or a science? Support your answer with relevant information (10mks)
- b) Explain by comparing management in developed and developing countries (10mks)

QUESTION FOUR

- a) Managers need not only technical but also human skills, discuss this in relation to the Hawthorne studies by Elton Mayo (10mks)
- b) State and explain the major management functions (10mks)

QUESTION FIVE

- a) Explain the various features of management in an organization (10mks)
- b) State and explain some of the challenges experienced by management in their day to day operations (10mks)