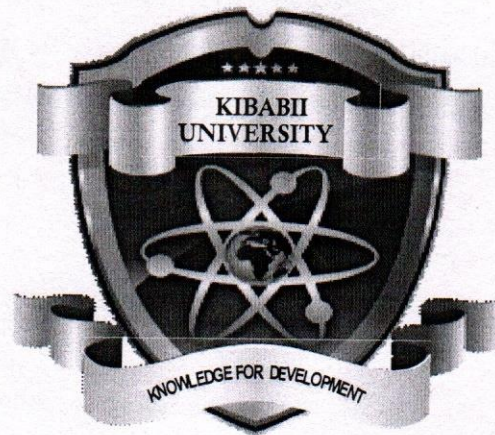


KIBABII UNIVERSITY

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**UNIVERSITY EXAMINATIONS
SPECIAL/SUPPLEMENTARY EXAMS**

2016/2017 ACADEMIC YEAR

THIRD YEAR SECOND SEMESTER

FOR THE DEGREE OF BACHELOR OF COMMERCE

COURSE CODE: BCH 322

COURSE TITLE: LABOUR RELATIONS

DATE: 25TH SEPTEMBER 2017

TIME: 11.30AMÍ – 1.30PM

INSTRUCTIONS TO CANDIDATES

Answer Question ONE (compulsory) and ANY OTHER TWO questions

QUESTION ONE

- a) State the basic objectives of Code of Discipline in organizations (7mks)
- b) Briefly explain the main objectives of industrial relations system (8mks)
- c) Briefly explain the grievance resulting from management policies in firms (7mks)
- d) i) Briefly explain the following terminologies as used in labour relations
Employee (2mks)
Labor market (2mks)
- ii) Discuss the main parties that are directly involved in industrial relations (4mks)

QUESTION TWO

- a) Discuss the disadvantages of collective bargaining (10mks)
- b) Several reasons exist for choosing mediation over other channels of dispute resolution such as those involving attorneys and courts. Discuss the reasons (10mks)

QUESTION THREE

- a) Discuss the steps of positive discipline approach (8mks)
- b) Discuss the importance of Industrial Relations in organizations (12mks)

QUESTION FOUR

- a) Discuss any five types of strike (10mks)
- b) Explain the reasons for employees joining Trade Unions in Kenya (10mks)

QUESTION FIVE

- a) Discuss the measures for improving Industrial Relations (10mks)
- b) Discuss the factors necessary for effective disciplinary system (10mks)