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KIBABII UNIVERSITY

MAIN CAMPUS

**UNIVERSITY EXAMINATIONS
2020/2021 ACADEMIC YEAR**

FOURTH YEAR FIRST SEMESTER

**FOR THE DEGREE
OF
BACHELOR OF SOCIAL WORK**

COURSE CODE: SSW 402

COURSE TITLE: INDUSTRIAL SOCIAL WORK

DATE: 13TH/JULY/2021

TIME: 2PM - 4PM

INSTRUCTIONS TO CANDIDATES

Answer question **ONE** (30 marks) and any other **TWO** questions (20 marks each)

TIME: 2Hours

Kibabii University observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over. 

1. a) Briefly discuss the historical background of industrial social work. 15 Marks
b) Describe any three roles of an industrial social worker in an employee assistance program. 15 Marks
2. Analyse the process of conflict resolution in a workplace setting. 20 Marks
3. Discuss five ways through which an employer would reduce chronic absenteeism. 20 Marks
4. Expound on any four common occupational diseases and suggest a preventive measure towards the same. 20 Marks
5. With use of relevant examples, examine any four roles of Trade Unions. 20 Marks