



*(Knowledge for Development)*

# **KIBABII UNIVERSITY**

## **UNIVERSITY EXAMINATIONS**

**2019/2020 ACADEMIC YEAR  
THIRD YEAR SECOND SEMESTER**

### **SPECIAL/SUPPLEMENTARY EXAMINATION**

**FOR THE DEGREE OF BACHELOR OF JOURNALISM AND  
MASS COMMUNICATION**

**COURSE CODE: JMC 308**

**COURSE TITLE: CONFLICT RESOLUTION AND MEDIATION**

**DATE: 5<sup>TH</sup> FEBRUARY, 2021**

**TIME: 8.00 - 10.00AM**

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#### **INSTRUCTION TO CANDIDATES**

Answer Question **ONE** and any other **TWO** Questions.

**TIME: 2 Hours**

*This Paper Consists of 2 Printed Pages. Please Turn Over. ►*

**KIBU** observes **ZERO** tolerance to examination cheating.

### **QUESTION ONE - COMPULSORY (30 MARKS)**

- i. Distinguish between the following concepts: (10 marks)
  - a) Mediation and third party intervention
  - b) Peace building and peace keeping
  - c) Reconciliation and negotiation
  - d) Preventive diplomacy and conflict early warning system
  - e) Detenté and deterrence
- ii. Assess the impact of religious fundamentalism in conflict and conflict resolution. (10 marks)
- iii. Discuss the theories of conflict. (10 marks)

### **QUESTION TWO (20 MARKS)**

Discuss the role played by ethnicity, tribalism and racism in conflict and conflict resolution.

### **QUESTION THREE (20 MARKS)**

Conflict management enhances effectiveness or performance in any organizational setting. Discuss the FIVE main strategies employed in managing conflicts in any given organization.

### **QUESTION FOUR (20 MARKS)**

Describe the main stages of the mediation process towards the realization of peace.

### **QUESTION FIVE (20 MARKS)**

Assess the contribution of negotiation in the maintenance of peace in any work place dispute.