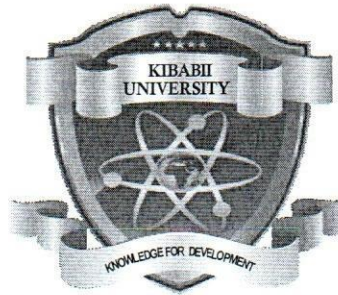


KIBU-EPM838E



**KIBABII UNIVERSITY**

**UNIVERSITY EXAMINATION  
ACADEMIC YEAR 2018/2019**

**FIRST YEAR SECOND SEMESTER REGULAR EXAMINATION  
MASTERS OF EDUCATIONAL MANAGEMENT AND POLICY STUDIES**

**COURSE CODE: EPM838E**

**COURSE TITLE: ORGANIZATIONAL BEHAVIOUR**

**DATE: "WEDNESDAY 17 Feb 2021 TIME: 8:00-11:00 DURATION: 3 HOURS**

---

**INSTRUCTIONS TO CANDIDATES**

Answer Question One (compulsory) and Any other TWO (2) Questions

**KIBU observes ZERO tolerance to examination cheating**

This Paper Consists of 3 Printed Pages. Please Turn Over. ➡



**Kibabii University ISO 9001:2015 Certified  
Knowledge for Development**

1. a. Discuss the importance of organizational behavior at work place. (10mks)  
b. Motivation of employees is a key aspect in management, briefly discuss why managers need to be concerned about it. (10mks)  
c. Explain types of organizational behaviour in the workplace (10mks)
2. At workplace, team dynamics are crucial in pursuit of goals. Discuss the strategies for managing and improving team dynamics in schools today. (15mks)
3. With relevant examples, discuss the emerging aspects of organizational behavior at workplace and the implications on attainment of goals (15mks)
4. According to Kenneth Thomas and Ralph Kilmann discuss the conflict resolution strategies a school manager should put into consideration. (15mks)

