



(Knowledge for Development)

KIBABII UNIVERSITY
UNIVERSITY EXAMINATIONS
2020/2021 ACADEMIC YEAR
MAIN EXAMINATION
FOR THE CERTIFICATE IN BUSINESS

COURSE CODE: CBA 100

COURSE TITLE: PRINCIPLES OF MANAGEMENT

DATE: 17/05/2021 TIME: 2.00PM-4.00PM

INSTRUCTIONS TO CANDIDATES

Answer Question One in Section A and Any other TWO (2) Questions in Section B

TIME: 2 Hours



KIBUCO observes ZERO tolerance to examination cheating

This Paper Consists of 2 Printed Pages. Please Turn Over.

SECTION A (COMPULSORY)

QUESTION ONE (30 marks)

- a) Define Management and state its importance to an organisation (6mks)
- b) Briefly state the major contributions of Friedrich Taylor to management (5mks)
- c) Highlight the major contributions of Henry Fayol to the field of management clearly citing his principles (14mks)
- d) State and explain the current trends in management today (5mks)

SECTION B (CHOOSE ANY TWO QUESTIONS)

QUESTION TWO

- a) Discuss in brief the contributions of Chester Barnad in the development of the social systems Theory of management (10mks)
- b) Briefly state the different management levels present in an organisation clearly stating their different roles (10mks)

QUESTION THREE

- a) Is management an art or a science? Support your answer with relevant information (10mks)
- b) Highlight and explain the four roles of management (10mks)

QUESTION FOUR

- a) Managers need not only technical but also human skills, discuss this in relation to the Hawthorne studies by Elton Mayo (10mks)
- b) State and explain the major management functions (10mks)

QUESTION FIVE

- a) Explain the objectives of management in an organisation (10mks)
- b) State and explain some of the challenges experienced by management in their day to day operations (10mks)