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KIBABII UNIVERSITY

UNIVERSITY EXAMINATIONS

2016/2017 ACADEMIC YEAR

END OF SEMESTER EXAMINATIONS

YEAR ONE SEMESTER TWO EXAMINATIONS

**FOR THE MASTERS DEGREE IN HUMAN RESOURCE
MANAGEMENT**

COURSE CODE : HRM 820

COURSE TITLE : COMPUTER APPLICATION

DATE: 15/09/2017: TIME: 11.00A.M – 2.00P.M

INSTRUCTIONS TO CANDIDATES

ANSWER QUESTIONS ONE AND ANY OTHER TWO

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QUESTION ONE

- (a) Discuss the following terms as used in information and communication technology (4mks)
- (i) Database
 - (ii) Networking
- (b) Explain the difference between the following computer hardware components
- (i) Output hardware
 - (ii) Processing hardware
- (c) What are the key functions of a computer system. (10mks)
- (d) Describe how intelligent systems can be useful to an organization? (8mks)

QUESTION TWO

- (a) "The internet offers a high degree of interaction and affords consumers unprecedented benefits from convenience to bargain process. Shopping is as easy as searching the web."
Basing on the extract, discuss reasons to why organizations need network technologies.
(12mks)
- (b) Explain why application software may be useful to employees in an organization? (8mks)

QUESTION THREE

- (a) Distinguish between in-house developed programmes and standard software (6mks)
- (b) Why should organizations adopt standard software as opposed to in-house developed programmes?
(14mks)

QUESTION FOUR

Computer systems can be classified or categorized according to physical size, power, purpose and functionality. Discuss (20mks)

QUESTION FIVE

- (a) Describe five aspects of ICT trends that are positively impacting on business process of organizations.
(10mks)
- (b) Computer hardware are the physical parts of computer (the touchable parts). The hardware parts can be internal (located inside the main box) or external (located outside the system unit). Explain. (10mks)